KLIPPEL QC System Support Contract

Effective as from January 1st 2021

Article Number: 6001-200

Ensure to get prompt help for potential problems & questions, and get the latest software updates by signing an annual support contract for your KLIPPEL QC SYSTEM.

The support contract includes:

- Software update to future releases of KLIPPEL QC SYSTEM frame software (i.e. QC 5 to QC 6)

- Software update to future releases of purchased (optional) modules

- Email support for hardware set up and operation questions

- Email support for software installation and operation questions

- Support within 24 hours: Monday to Friday 8:30 to 17:00 Central European Time (except German holidays)

- Support language: German or English

- KLIPPEL USER SITE: 24/7 access to current software installation and license keys

- 2 months free evaluation of additional modules

→ Support email KLIPPEL QC SYSTEM: qc-support@klippel.de

→ Get a quotation from sales@klippel.de

Terms:

- Effective for 1 year

- List price per unit KLIPPEL QC SYSTEM, discount for several units at same location

- Software update to latest QC frame software included. Modules that you have not purchased are not included in the QC frame software update

- No free evaluation for products which need additional hardware accessories (e. g. LST, …)

- Support for programming with QC Programmable System not included

- Hardware repair and calibration not included

- Support only for components and software delivered by KLIPPEL

- Consulting, customization, updates of customer specific software (programmed by KLIPPEL or by the customer) are not included

KLIPPEL reserves the right to decline support requests from customers without a valid support contract.